TrustID digital ID verification process

Visual guide to completing your digital identity document check

Step 1   ### Step 2

Step 3

10:54
◄ Camera

TRUST ID ↻ Restart

Are you a UK or Irish citizen?

Yes

No

✓————2————③————④————⑤————⑥
Start Choose Upload Selfie Address Finish

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🔒 cloudapi.trustid.co.uk ↻

Step 4

10:55
◄ Camera

TRUST ID ↻ Restart

Passport

IMPORTANT follow these tips to get your identity verified first time.

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Avoid glare

Make sure the image is free from glare or shadowing

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⊙ Upload image
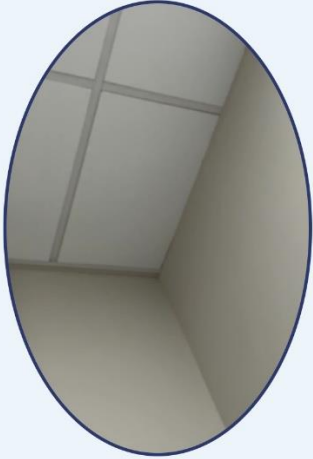
✓————✓————③————④————⑤————⑥
Start Choose Upload Selfie Address Finish

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🔒 cloudapi.trustid.co.uk ↻

Step 5

Step 6

Step 7
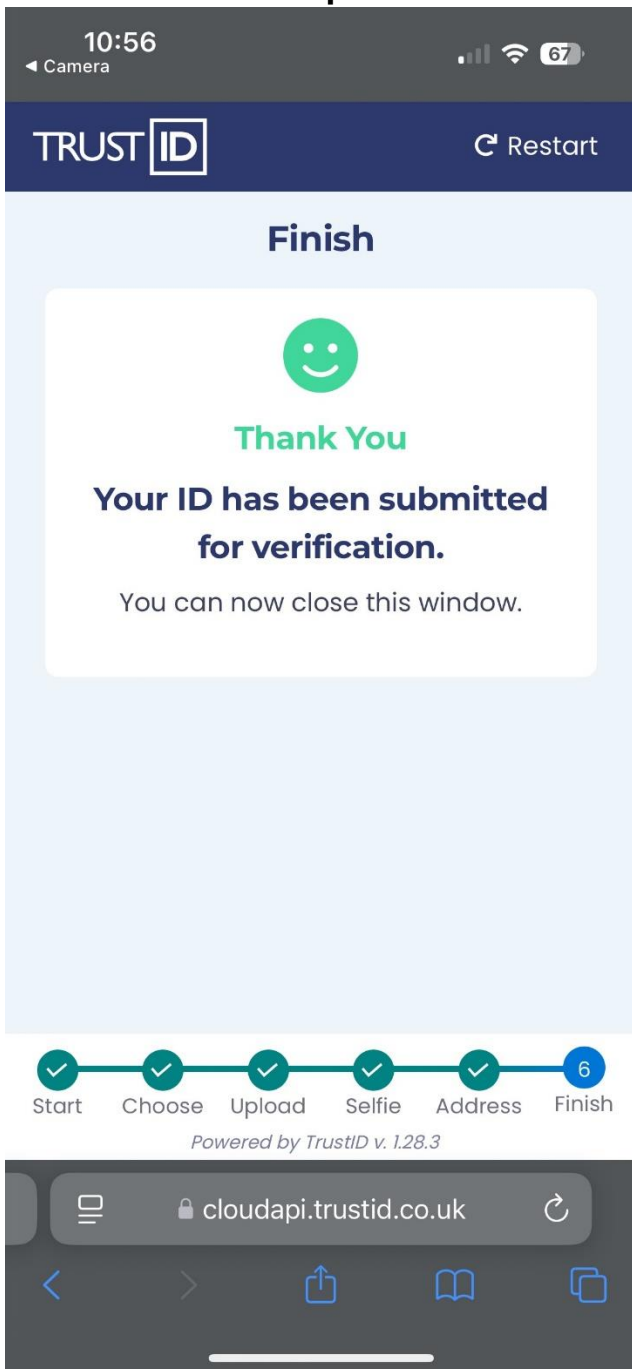
Further questions?

If you would like more information about the digital identification verification process, we suggest that you look at TrustID's website that includes helpful guidance and information:

- Candidate support and frequently asked questions: https://www.trustid.co.uk/contact/candidate-suppport/
- How to capture the best document image: https://www.trustid.co.uk/good-image-guide/

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