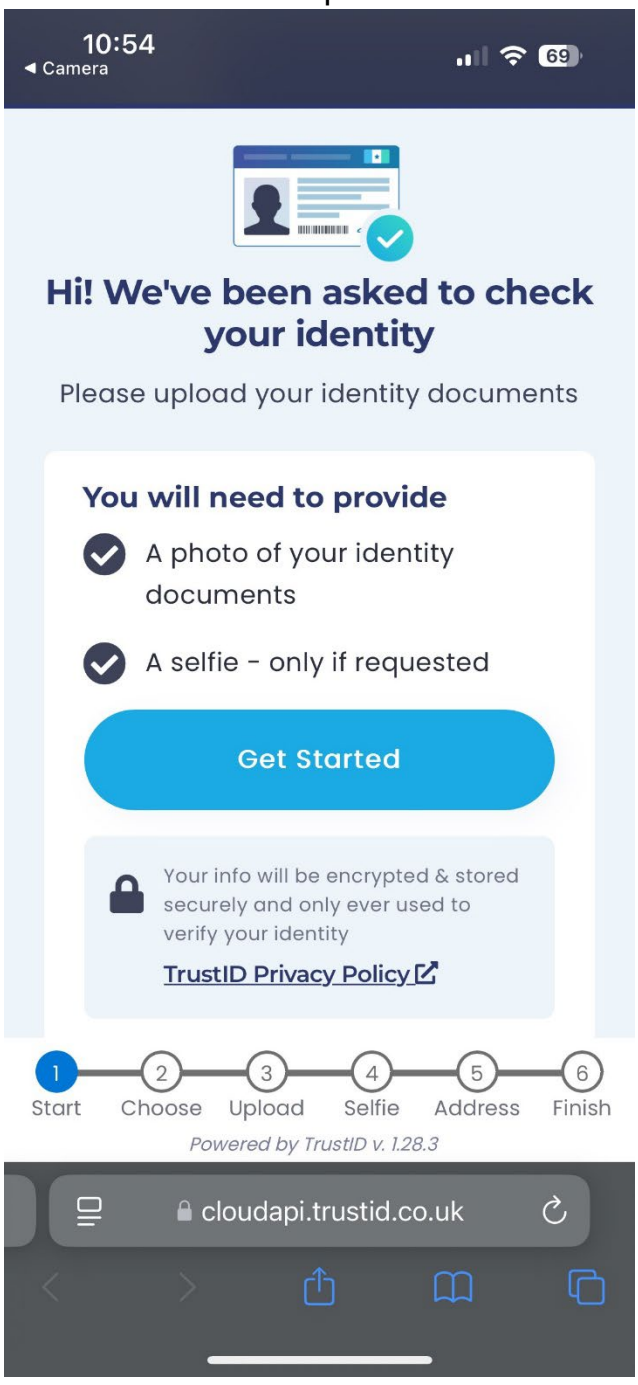
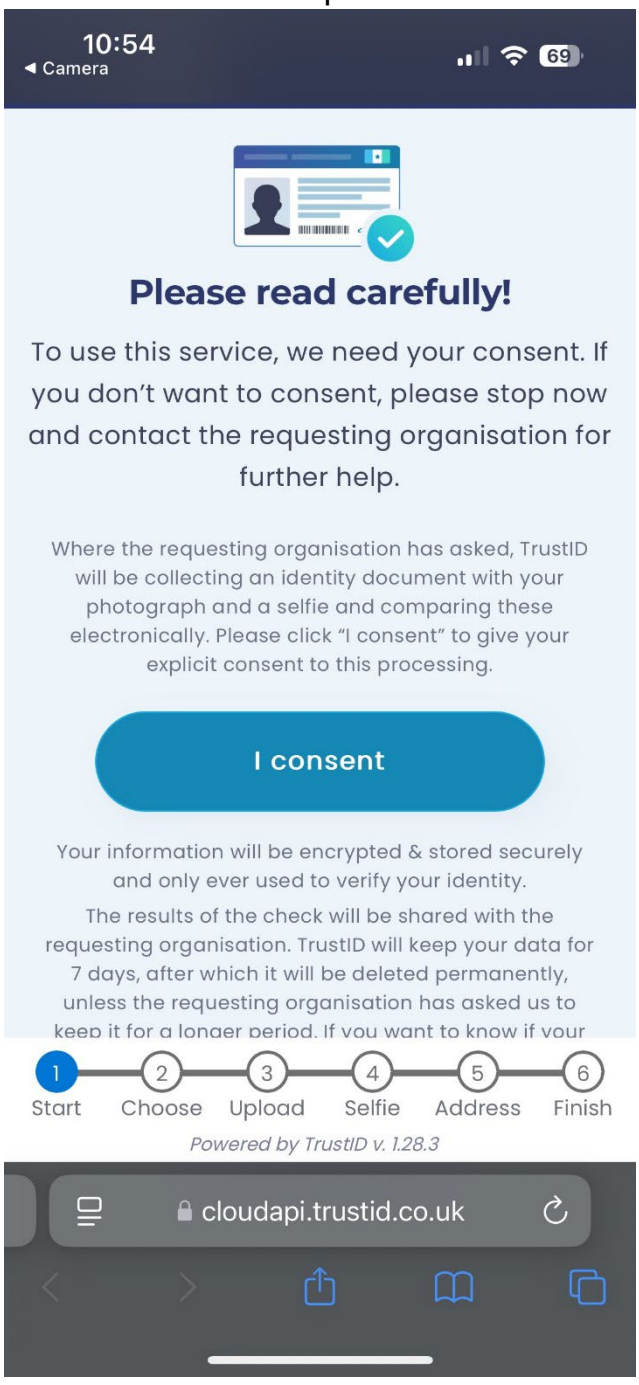
TrustID digital ID verification process

Visual guide to completing your digital identity document check

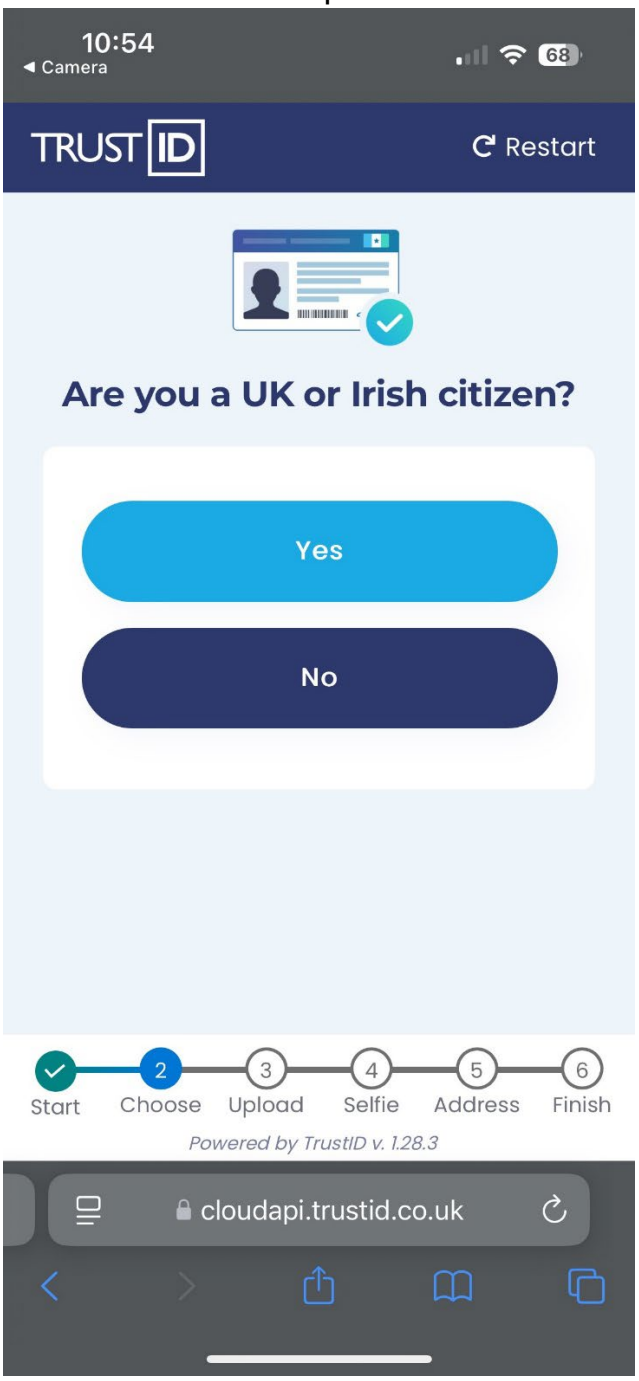
Step 1



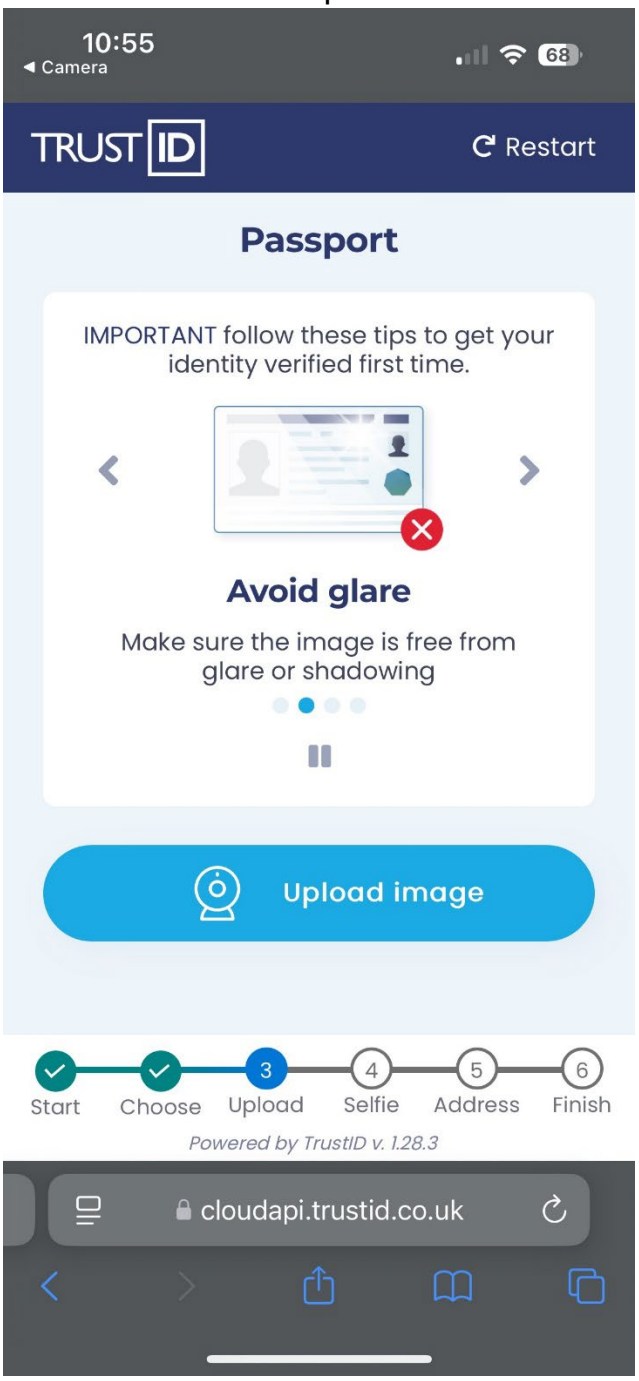
Step 2



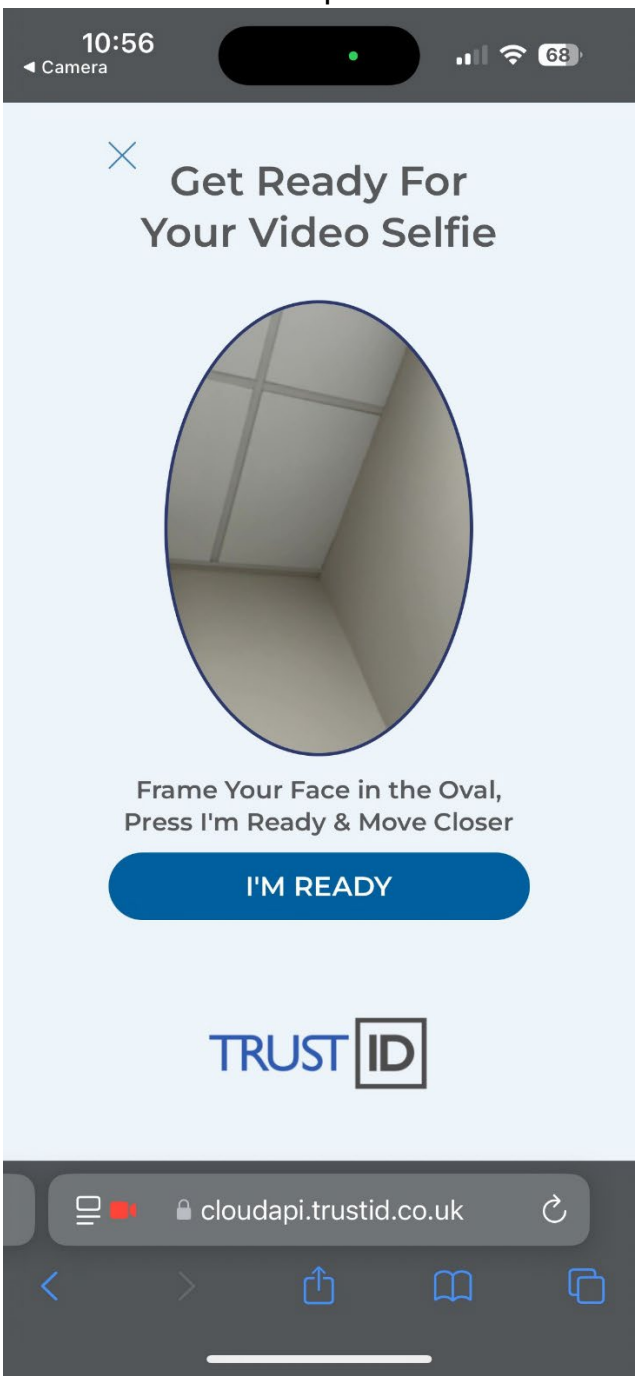
Step 3


10:54
Camera
TRUST ID
Restart
Are you a UK or Irish citizen?
Yes
No
Start
2
Choose
3
Upload
4
Selfie
5
Address
6
Finish
Powered by TrustID v. 1.28.3
cloudapi.trustid.co.uk

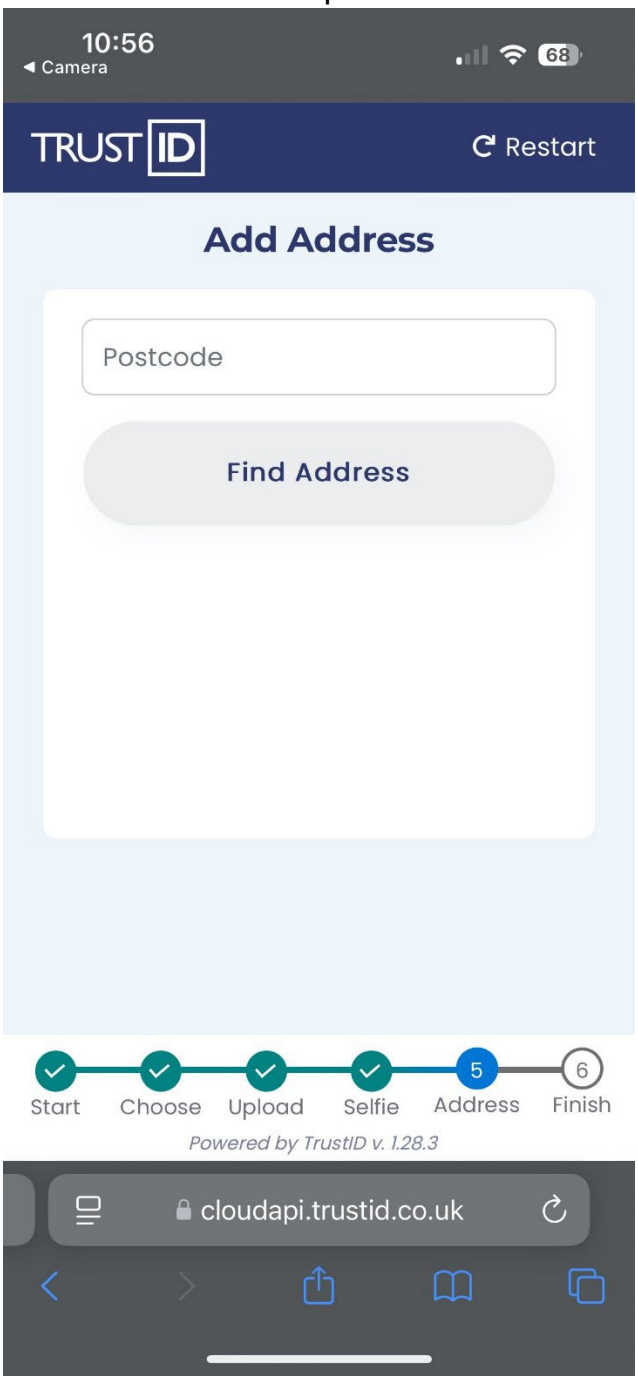
Step 4


10:55
Camera
TRUST ID
Restart
Passport
IMPORTANT follow these tips to get your identity verified first time.
Avoid glare
Make sure the image is free from glare or shadowing
Upload image
Start
Choose
3
Upload
4
Selfie
5
Address
6
Finish
Powered by TrustID v. 1.28.3
cloudapi.trustid.co.uk

Step 5


10:56
Camera
68
Get Ready For
Your Video Selfie
Frame Your Face in the Oval,
Press I'm Ready & Move Closer
I'M READY
TRUST ID
cloudapi.trustid.co.uk

Step 6


10:56
Camera
68
TRUST ID
Restart
Add Address
Postcode
Find Address
Start
Choose
Upload
Selfie
5
Address
6
Finish
Powered by TrustID v. 1.28.3
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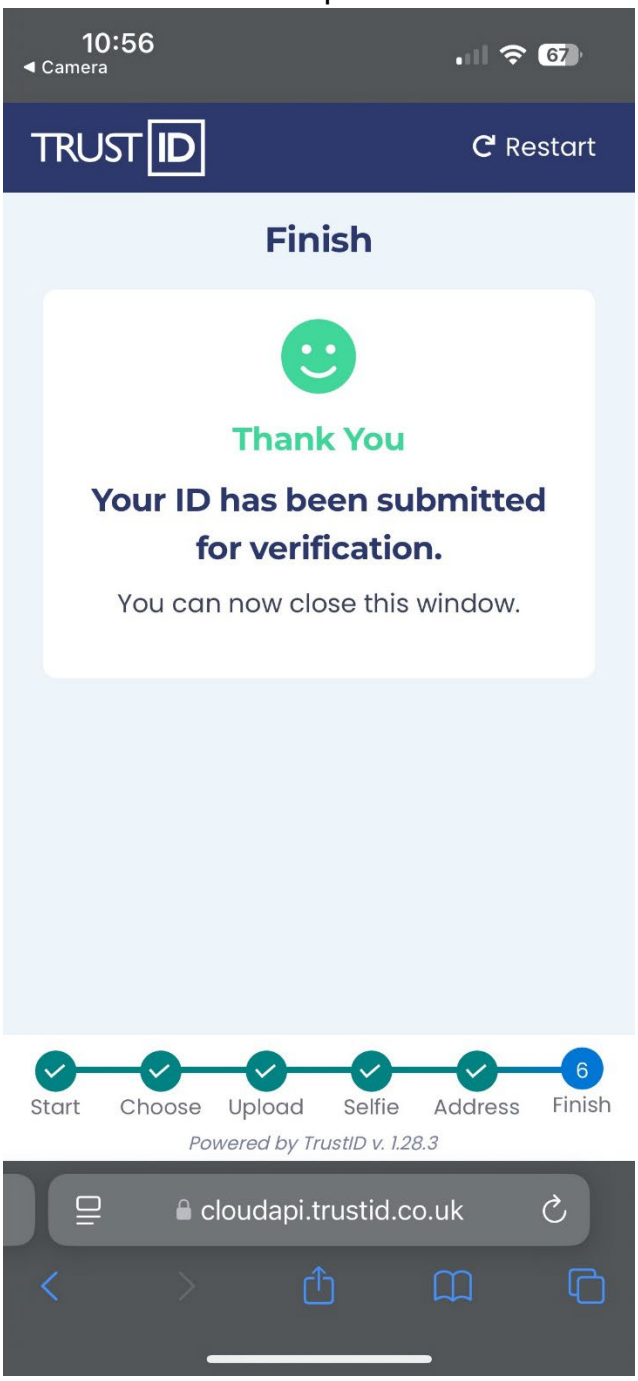
Step 7



Further questions?

If you would like more information about the digital identification verification process, we suggest that you look at TrustID's website that includes helpful guidance and information:

- Candidate support and frequently asked questions: https://www.trustid.co.uk/contact/candidate-suppport/
- How to capture the best document image: https://www.trustid.co.uk/good-image-guide/

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